

# CWU BULLETIN

18/04/2019

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## PROTECTED ACTION NOTICE

### HALF-HOUR WORK STOPPAGES CONTINUE

23, 24, 26, 29, 30 APRIL & GOC BANS 23,  
24, 26 APRIL



Dear Member,

The CEPU/CWU has notified and authorised further industrial action to advance members' claims for a new, fair EBA – including a pay rise that allows members' families to keep pace with the cost of living.

**CEPU/CWU members who are field-based employees of Telstra, with an on-site commencement time of 7:30am or 8:00am and who drive a company vehicle, who are covered by the EBA (including AWA and ITEA) across all States and Territories are directed to engage in action that minimises impacts to customers by engaging in a stoppage of work between 7:00am and 7:30am (for those members employed with an on-site commencement time of 7:30am) and 7:30am and 8:00am (for those members employed with an on-site commencement time of 8:00am) on 23 (excluding Tasmania due to Public Holiday), 24, 26, 29 and 30 April. Members should not perform any work related duties during the period that applies to them.**

**CEPU/CWU members who are employees of Telstra, are covered by the EBA (including AWA and ITEA) and employed at the Global Operations Centre are directed to engage in action by banning the performance of work as a result of a request by offshore centre workers to onshore employees to assist or resolve issues on 23 April, 24 April and 26 April.**

Members are directed to continue engaging in other ongoing action. For your ease of reference, the below summarises all authorised protected action currently active and/or notified to commence:

#### 1. INDEFINITE BAN ON PERFORMANCE OF ESSENTIAL CUSTOMER SERVICE WORK

**COMMENCED:** 12:01am March 7 2019 (NSW,ACT,SA,NT,QLD,TAS,VIC) & 12:01am March 8 2019 (WA)

**CONCLUDES:** Upon further notice from the CEPU/CWU

This means, if you are listed on a recall roster as "on call", on "emergent call" or on "immediate call" you are directed to not attend to any duties associated with this roster, including; attending to call outs, responding to call outs, attending to any remote duties (including telephone advice or accessing systems from home).

*Note: this action does not apply where there is a threat to life or the safety or health of persons.*

#### 2. INDEFINITE BAN ON PERFORMANCE OF EMERGENCY WORK

**COMMENCED:** 12:01am March 7 2019 (NSW,ACT,SA,NT,QLD,TAS,VIC) & 12:01am March 8 2019 (WA)

**CONCLUDES:** Upon further notice from the CEPU/CWU

This means, if you receive a callout for emergency work, (that is – you were not on an after-hours roster and you were not notified you may be called out), you are directed not to attend to that work – including any remote activities such as telephone advice.

*Note: this action does not apply where there is a threat to life or the safety or health of persons.*

#### 3. INDEFINITE BAN ON PERFORMANCE OF ADDITIONAL HOURS AND SCHEDULED & UNSCHEDULED OVERTIME

**COMMENCED:** 12:01am March 13 2019 (ALL STATES AND TERRITORIES)

**CONCLUDES:** Upon further notice from the CEPU/CWU

*Note: this action does not apply to members in Triple Zero call centres and does not apply where there is a threat to life or the safety of persons*

#### 4. INDEFINITE BAN ON ACCEPTING STOCK OR EQUIPMENT AT HOMES

**COMMENCED:** 12:01am March 25 2019 (ALL STATES AND TERRITORIES)

**CONCLUDES:** Upon further notice from the CEPU/CWU

Members should immediately notify their manager, withdrawing any authority for stores and equipment to be delivered to their homes and left unattended for the duration of this action. This authority can be renewed once action concludes.

*Note: this action does not apply where there is a threat to life or the safety or health of persons.*

#### 5. UPCOMING WORK STOPPAGE BETWEEN 7:00AM AND 8:00AM

**COMMENCES AND CONCLUDES:** 23 (ALL STATES AND TERRITORIES EXCEPT TASMANIA DUE TO PUBLIC HOLIDAY)

**COMMENCES AND CONCLUDES:** 24, 26, 29, 30 April 2019 (ALL STATES AND TERRITORIES)

This means members should not perform any duties between the hours of 7:00am and 7:30am (for members with an on-site commencement time of 7:30am) and 7:30am and 8:00am (for members with an on-site commencement time of 8:00am) on 23, 24, 26, 29 and 30 April 2019

*Note: this action does not apply to employees who are not field-based employees, who do not drive a company vehicle and do not have an on-site start time of 7:30am or 8:00am*

#### 6. UPCOMING WORK BANS AT THE GOC

**COMMENCES AND CONCLUDES:** 23, 24, 26 April 2019 (ALL MEMBERS EMPLOYED AT THE GLOBAL OPERATIONS CENTRE)

This means members employed at the GOC at 30 Henderson Road Clayton, Victoria will refuse to perform any duties resultant of a referral from offshore to assist or resolve issues. *Note: this action does not apply where there is a threat to life or the safety or health of persons.*

Important facts related to protected action is produced on the second page of this notice and members are urged to familiarise themselves with this information.

# IMPORTANT NOTICE – PLEASE READ

## TO TAKE PART IN PROTECTED INDUSTRIAL ACTION, YOU MUST BE:

1. Currently employed by Telstra and within the scope of the proposed Enterprise Agreement; and
2. A current member of the CEPU/CWU - if you are not a member, you can join prior to action commencing by contacting: (07)3255 0440.

## TO ENSURE THAT THE ACTION YOU ARE PARTICIPATING IN IS LEGAL AND PROTECTED:

Ensure you are following only the action which the Union has **authorised**. If you require further clarification on any of the abovementioned notified actions, please contact your Branch Official Mark (Kiwi) Templeman on 0417 700 868 **immediately**.

## YOU ARE NOT REQUIRED TO PROVIDE PRIOR NOTICE TO TELSTRA OR ANY MANAGEMENT REPRESENTATIVE OF YOUR INTENTIONS TO ENGAGE IN PROTECTED INDUSTRIAL ACTION:

You are not required to provide any notice of your intentions to engage in the abovementioned protected action. Appropriate notification as required under legislation has been provided to Telstra by the Union

## IGNORE ANY INDUSTRIAL ACTION NOTICES FROM MANAGEMENT:

Members are advised to ignore any notice NOT authorised by the CEPU. The CEPU will inform members directly through circulars, emails or, text messages and local reps/delegates of what action they are required to participate in. **IGNORE** any directions or notices to participate, or not, in industrial action from any other sources **including management**.

**Members are to contact their Union immediately if any management representative threatens your employment in any way for taking part in Protected Industrial Action authorised by your Union.**

Queensland

[www.cwuqld.asn.au](http://www.cwuqld.asn.au)

Ph (07) 3255 0440

Authorised by Cameron Bird, Secretary  
CWU Qld Branch – 07 3255 0440